Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

*We are dedicated to A Healthy Georgia.*
Georgia Medicaid and PeachCare for Kids® At a Glance

Total FY2017 Expenditures (includes State, Federal and other fund sources):

- Low-Income Medicaid: $4,226,698,103
- Age, Blind and Disabled Medicaid: $5,722,937,768
- PeachCare for Kids®: $275,905,533
- Total: $10,225,541,104
- Average Spend per Day: $39.3 million per business day

Medicaid and PeachCare for Kids® represent **15.3%** of the FY2017 state funds budget (excluding motor fuel and lottery funds).

Administration represents **3.4%** of the total budget.
Medicaid and PeachCare
FY2017 Membership and Percent of Georgians Covered

FY2017 Average Monthly Membership:

<table>
<thead>
<tr>
<th></th>
<th>Medicaid:</th>
<th>PeachCare for Kids®:</th>
<th>Total:</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Ages</td>
<td>1,862,102</td>
<td>130,562</td>
<td>1,992,664</td>
</tr>
</tbody>
</table>

Percentage of Georgia’s Population on Medicaid or PeachCare

<table>
<thead>
<tr>
<th>Age Categories</th>
<th>GA Population*</th>
<th>Medicaid/PCK</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Ages</td>
<td>10,250,112</td>
<td>1,992,664</td>
<td>19%</td>
</tr>
<tr>
<td>Children (0-19)</td>
<td>2,784,116</td>
<td>1,300,421</td>
<td>47%</td>
</tr>
</tbody>
</table>

52% of total Georgia Births are paid for by Medicaid

One in Five Georgians are covered by Medicaid; Nearly half of all Children

**Current Program Design**

**Managed Care**

- **Low-Income Medicaid (LIM):**
  - Children and Youth
  - Pregnant Women
  - Low-Income Parents/Caretakers
  - Women’s Health Medicaid

- **PeachCare for Kids®**
  - Children’s Health Insurance Program (CHIP)

- **Georgia Families 360°**
  - Foster Care, Adoption Assistance and Juvenile Justice

- **Planning for Healthy Babies (P4HB)**
  - 1115 Waiver
  - Family Planning services

**Fee For Service**

- **Aged, Blind and Disabled Medicaid (ABD)**
  - Elderly
  - Disabled
  - Intellectually and/or Developmentally Disabled (I/DD)
  - Long Term Care (LTC)
    - Skilled Nursing Facility
    - Home and Community Based Services (HCBS) Waivers
Care Management Organizations (CMOs)

- Operationalized in **2006** with regionally-based CMOs (three total statewide)
  - All plans operating statewide as of **2011**

- New CMO contracts began operation on **July 1, 2017**
  - New contract provisions to strengthen DCH oversight and contract management
  - Groundwork for implementation of Value-Based Purchasing (VBP)
  - Added a fourth statewide CMO, CareSource
Georgia Families 360°

- Targeted Children and Youth:
  - Foster Care
  - Adoption Assistance
  - Department of Juvenile Justice (DJJ)
- Enhanced case management with a focus on Behavioral Health needs
- Launched statewide with Amerigroup Georgia in 2014

<table>
<thead>
<tr>
<th>Aid Category</th>
<th>Enrollment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foster Care</td>
<td>15,602</td>
</tr>
<tr>
<td>Adoption Assistance</td>
<td>12,106</td>
</tr>
<tr>
<td>Juvenile Justice</td>
<td>293</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>28,001</strong></td>
</tr>
</tbody>
</table>
Current Key Priorities

- Implementing Legislative and Budget priorities passed during Session
  - Provider reimbursement rate increases
  - Additional Waiver capacity
  - Planning for Healthy Babies (P4HB) 1115 Waiver reauthorization
- Strengthening of the Medicaid/PeachCare for Kids® Quality, Performance and Outcomes Unit
- Organizing for Success internal reorganization
- High-priority procurements
- Administrative Simplification
## 2018 Legislative Session – Key Medicaid Items

### Appropriations Act

<table>
<thead>
<tr>
<th>Item</th>
<th>Details</th>
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</thead>
<tbody>
<tr>
<td>125 additional waiver ‘slots’ for NOW/COMP Waiver</td>
<td></td>
</tr>
<tr>
<td>Annualize 250 additional waiver ‘slots’ for NOW/COMP Waiver</td>
<td></td>
</tr>
<tr>
<td>Renew Planning for Healthy Babies (P4HB) 1115 Waiver</td>
<td></td>
</tr>
<tr>
<td>4.3% Skilled Nursing Facility (SNF) rate increase</td>
<td></td>
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<tr>
<td>$12.62 increase in Alternative Living Service (ALS) provider rates</td>
<td></td>
</tr>
<tr>
<td>Increase nursing home resident Personal Needs Allowance by $15 per month</td>
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<tr>
<td>Increase Adult Day Center rates by 5%</td>
<td></td>
</tr>
<tr>
<td>Increase triage rate by $10 for urban hospitals and $20 for rural hospitals</td>
<td></td>
</tr>
<tr>
<td>1% increase in select dental code rates</td>
<td></td>
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</tbody>
</table>
Performance, Quality and Outcomes Unit

- New leadership for Georgia Medicaid and PeachCare for Kids®
- Quality Improvement priorities
- Expanding scope to full breadth of Medicaid:
  - Georgia Families and GF 360 (CMOs)
  - Aged, Blind and Disabled Medicaid (FFS)
  - Waiver Programs
- Increasing staffing capacity by 12-14 additional FTEs
- Coordination between sister agencies (DBHDD, DHS, DPH, etc.)
Organizing for Success

• NorthHighland consulting
• Includes:
  – Organizational structure optimization
  – Identifying needed resources and skills across functional units
  – Targeting processes that should be reworked to streamline operations
• Phase I completed last week
Medicaid Procurements

In Process or Upcoming:

- Pharmacy Benefits Manager (PBM)
- Non-Emergency Medical Transportation (NEMT)
- Medicaid Enterprise System Transformation Project (MEST)
  - Implementing MMIS Modularity
- Electronic Visit Verification (EVV)
  - 21st Century Cures Act
- Third Party Liability (TPL)
- Credentialing Verification Organization (CVO)
Looking Back: The Past Year

- Awarded new Care Management Organization (CMO) contracts for the Georgia Families® and Georgia Families 360º program, including on-boarding a new CMO - CareSource
- Conducted open enrollment for new the plan year during March 2017 for all Georgia Families members;
- Continued operations of its new streamlined provider credentialing process;
- Piloted and implemented the Integrated Eligibility System (IES), Georgia Gateway; and
- Established an Administrative Simplification workgroup who’s members include CMO representatives, provider associations, individual providers, and advocates.
Looking Forward

- Gubernatorial Election this November
- Legislative Session begins on the second Monday in January
- Monitoring federal developments
  - Congress
  - U.S. Department of Health and Human Services
- Monitoring other states
  - Payment and Delivery System Reform initiatives
- Procurement and implementation of significant projects
- Medicaid Division reorganization and administrative simplification
Administrative Simplification Work Group

Kate Pfirman, Deputy Commissioner
DCH Priorities

- Commissioner Berry has identified the Top DCH Priorities as:
  - Customer service
  - Teamwork, and
  - Communication

- The Administrative Simplification Initiative includes all three priorities
Administrative Simplification Initiative

Mission

- The Initiative’s mission is to **reduce the administrative burden for Medicaid health care providers and others through identifying and implementing processes that streamline and reduce administrative requirements and eliminate duplication**
Administrative Simplification Initiative
Guiding Principles

- Clarify, Simplify, and Streamline Requirements;
- Improve Quality of Care and Quality Assurance;
- Foster Cost Effectiveness;
- Ensure Program Integrity;
- Eliminate Duplication;
- Implement Data Driven Solutions; and
- Embrace Technology-based Solutions
The Administrative Simplification Committee includes broad representation from providers, managed care contractors, State program administrators, and systems and policy experts.
Administrative Simplification Initiative
Core Functions

- Identify areas of focus for administrative simplification opportunities.

- Facilitate the development of standardized processes which reduce the need for providers to submit duplicative information, in different formats, to multiple entities.

- Identify opportunities to incorporate technology-based solutions for administrative requirements that simplify compliance for providers and expedite decision-making.
Administrative Simplification Initiative
Prioritizing Projects

- The AS Workgroup assesses the **Business Value** and **Complexity** of each project.
Administrative Simplification Initiative
Topics Under Discussion

• Credentialing and Re-credentialing;
• Prior Authorizations;
• Grievances and Appeals;
• Data Collection;
• Medicaid Billing; and
• Process Clarity and Automation
Administrative Simplification Initiative
Projects in Progress

- Consolidated Claims Portal
- CVO Credentialing Form
- Common Disclosure of Ownership Form
Thank You

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