Effective Cross-Culture Communications

By
Andy Karellas [1]
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Many state leaders participate in international trips, education exchanges and foreign delegations in their states and districts. Understanding the proper protocol to guide interactions with foreign visitors is key to overcoming intercultural communications barriers and building relationships with overseas contacts. During this session, experts discussed the proper protocol for meeting with foreign delegations, including proper greeting and business card exchanges and how to conduct business meetings and other events.

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Sponsored by the CSG International Committee

Presentation by Louise Blais, Consul General of Canada, Atlanta

Speaker Biography:

Blais began her professional career at Interpol and the National Archives of Canada before joining Canada’s Department of Foreign Affairs and International Trade in 1996. She has served abroad as counsellor at the embassy in Washington and Tokyo and as minister-counsellor for political affairs at the embassy in Paris. In Ottawa, she held the position of director of the Public Diplomacy Division and executive director of the Rotational Staff Division before being appointed Consul General of Canada in Atlanta.

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